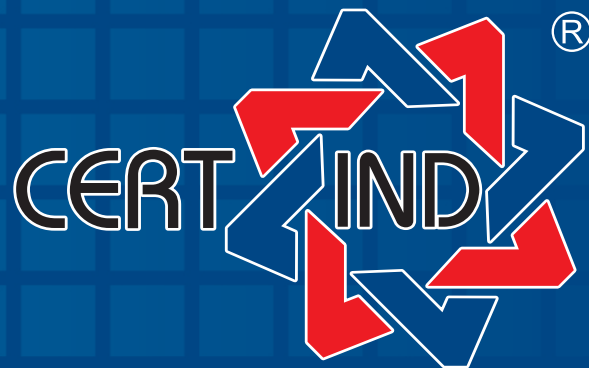


certification body



Your certification body. since 2003!

PROVIDING ASSURANCE

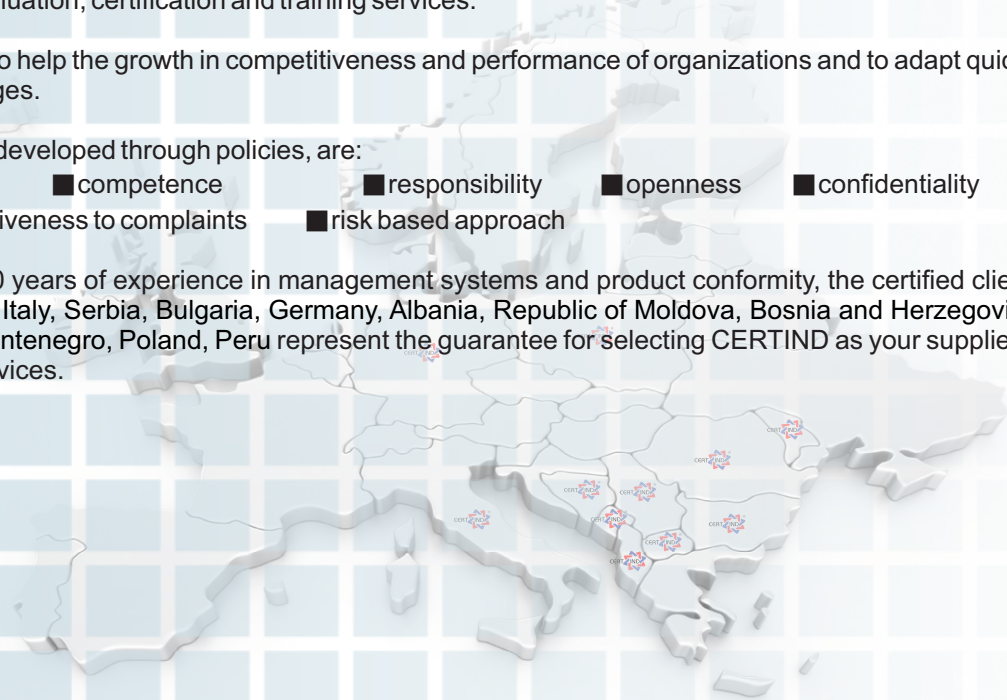
We are CERTIND, one of the most important Romanian certification bodies and we provide assurance through our evaluation, certification and training services.

Our mission is to help the growth in competitiveness and performance of organizations and to adapt quickly to market changes.

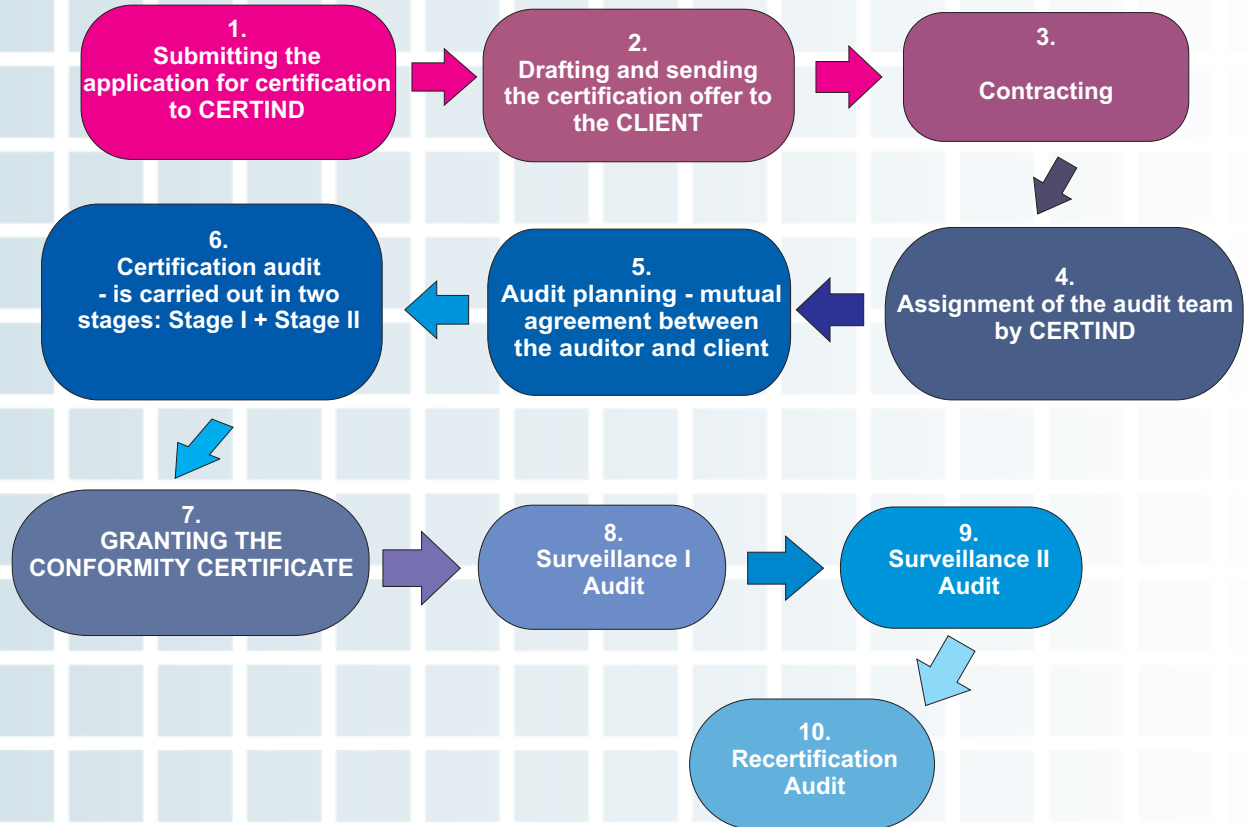
Our principles, developed through policies, are:

- impartiality
- competence
- responsibility
- openness
- confidentiality
- responsiveness to complaints
- risk based approach

In more than 20 years of experience in management systems and product conformity, the certified clients from Romania, Italy, Serbia, Bulgaria, Germany, Albania, Republic of Moldova, Bosnia and Herzegovina, Macedonia, Montenegro, Poland, Peru represent the guarantee for selecting CERTIND as your supplier of certification services.



CERTIFICATION IN 10 STEPS



ACCREDITATION, RECOGNITIONS AND NOTIFICATIONS

We provide evaluation and certification services that ensure international recognition of conformity.

CERTIND holds multiple accreditations from the Romanian Accreditation Association – RENAR for both management systems and product conformity certification and also accreditations from International Accreditation Service - IAS, United States of America.

We offer accredited certification services for the most important and popular management system certification schemes like:

- ✍ ISO 9001 – Quality Management Systems;
- ✍ ISO 14001 – Environmental Management Systems;
- ✍ ISO 45001 – Occupational Health and Safety Management systems;
- ✍ ISO 22000 – Food Safety Management Systems;
- ✍ ISO/IEC 27001 - Information security, cybersecurity and privacy protection. Information security management systems;
- ✍ ISO 50001 – Energy Management Systems;
- ✍ ISO 37001 -Anti-bribery management systems;
- ✍ ISO 39001 - Road traffic safety management systems;
- ✍ ISO 22301 - Security and resilience. Business continuity management systems;
- ✍ FSSC 22000 – we are licensed by the Foundation FSSC 22000 (www.fssc22000.com) for Food Safety System Certification according to FSSC.
- ✍ Regulation (EC) No. 1221/2009 - on the voluntary participation by organizations in a Community eco-management and audit scheme (EMAS).

CERTIND holds accreditation and notification from the European Commission for Assessment and Verification of Constancy of Performance of Construction Products according to Regulation (EU) No 305/2011.

We provide accredited certification services, according to SR EN ISO/CEI 17065:2013 and Regulation (EU) 1151/2012, with recognition from the Romanian Ministry of Agriculture and Rural Development and European Commission for: PDO (Protected Designation of Origin), PGI (Protected Geographical Indication), and TSG (Traditional Specialities Guaranteed).

CERTIND is authorized by the Romanian Ministry of Transport to perform evaluation activities for port facility security according to ISPS and is nominated by the Romanian Ministry of Defence as NATO provider of evaluation and certification services.

Full details about CERTIND accreditations, recognitions and notifications are available on www.certind.ro.

QUALITY MANAGEMENT

ISO 9001

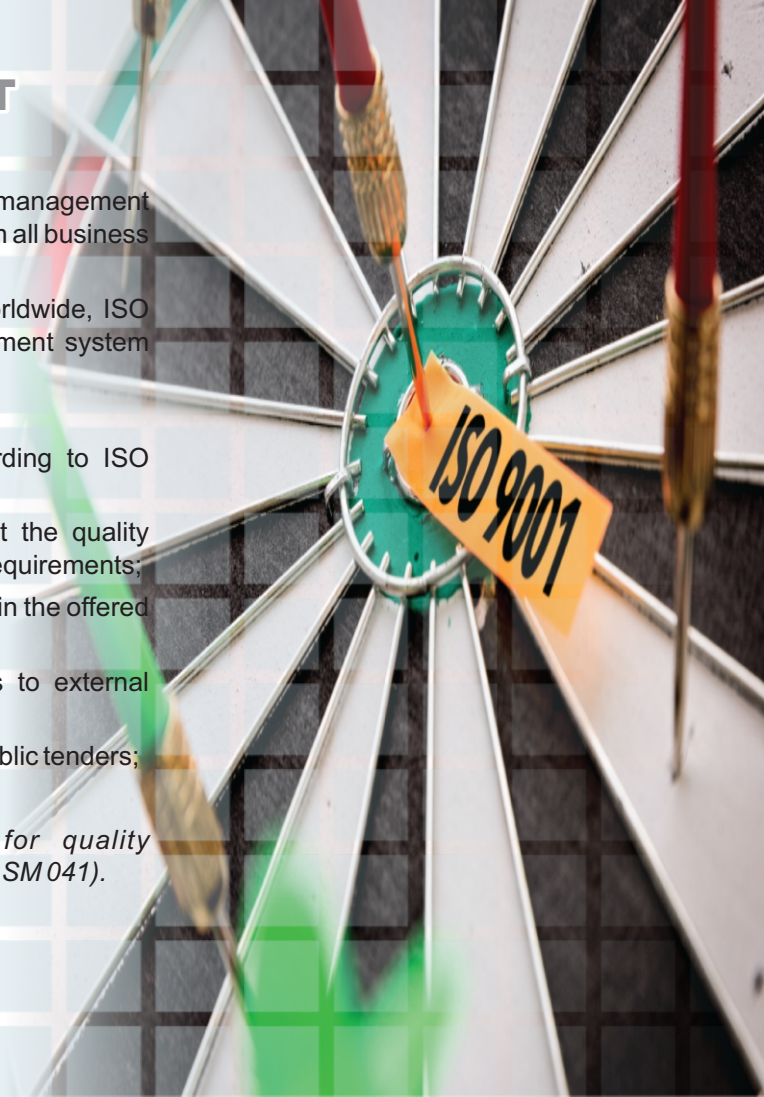
ISO 9001 sets out the requirements for a quality management system and is applicable to all organizations, from all business sectors.

With over 1.1 million certified organizations worldwide, ISO 9001 is the most popular and known management system standard.

A certified quality management system according to ISO 9001:

- represents an independent confirmation that the quality management system conforms to the specified requirements;
- increases credibility and trust of the customers in the offered products/ services;
- generates customer confidence and access to external markets;
- may represent a requirement to participate in public tenders;

CERTIND holds RENAR accreditation for quality management system certification (Certificate no. SM041).



QUALITY MANAGEMENT

EN 15224 – Health care services

The European Standard EN 15224 specifies requirements for a quality management system based on ISO 9001 with supplementary requirements for healthcare.

This standard addresses suppliers of healthcare services: hospitals, nursing homes, pharmacies, medical rehabilitation centres, dental clinics, medical cabinets, medical laboratories, etc. and focuses on aspects such as clinical risk management and patient safety.

IATF 16949 – Automotive Industry

IATF 16949 is a standard that sets the requirements for a Quality Management System (QMS), specifically for the automotive sector. This standard is applicable for organizations that provide products and/or services for the automotive industry, aiming at continuous improvement of activity and prevention of manufacturing defects.

AQAP 2110 – NATO Quality Assurance Requirements for Design, Development And Production.

The standard is intended to be used by providers of military services and/ or defence services. A certification in accordance to AQAP 2110 represents the confirmation that an organizations has implemented and conforms to the requirements of a quality management system specific to the military sector.

CERTIND is designated by the Ministry of National Defence as a NATO economic agent (Certificate no. 0483).





QUALITY MANAGEMENT

ISO 13485 – Medical Devices

ISO 13485 is an international standard that defines the requirements for a quality management system applicable to the medical devices sector. The standard is based on the requirements of ISO 9001 customized to the medical devices sector.

It is intended for organizations involved in one or more stages of the life-cycle of a medical device, including design and development, production, storage and distribution, installation, or servicing of a medical device and design and development or provision of associated activities.

Certification to ISO 13485 confirms the organization's commitment to respect legal and contractual requirements applicable, as well as the commitment to mitigate human health related risks.

ISO 17100 – Translation Services

International standard ISO 17001 defines the requirements for quality translation services – namely requirements addressed to human and technical resources, quality management and project management.

Certification to ISO 17100 represents a confirmation of the technical and organizational capacity of the organization to provide translation services in line with the requirements of the customers.

ISO 21001 – Educational organizations

ISO 21001 establishes requirements for organizations that use a curriculum to support the development of competence through teaching, learning or research. This standard applies both to educational organizations and organizations whose core business is not education, but have professional training departments.

ENVIRONMENTAL MANAGEMENT

ISO 14001

ISO 14001 is an international standard that sets requirements for an environmental management system, being applicable to any type of organization in any industry.

The ISO 14001 standard is used by organizations that aim to systematically manage their environmental responsibilities.

Certification according to ISO 14001:

- confirms the achievement of intended results for the organization's own environmental management system, including enhancing environmental performance;
- confirms the commitment of the organization to comply with compliance obligations and reduce the environmental impact;
- increases customer and stakeholder confidence in the organization's commitment to protecting the environment;
- helps to reduce substantially the cost of any potential environmental accidents.

CERTIND holds RENAR accreditation for certification of environmental management systems (Certificate No. SM 041).

EMAS

EMAS (Eco-Management and Audit Scheme) allows voluntary participation by organizations in a eco-management Community and audit scheme, organizations whose activities have an impact on the environment.

EMAS provides organizations with means of managing the environmental impact and improving the overall environmental performance.

CERTIND holds RENAR accreditation as environmental verifier (Certificate No. VM 002/EMAS No. RO-V-0003).



ENERGY MANAGEMENT

ISO 50001

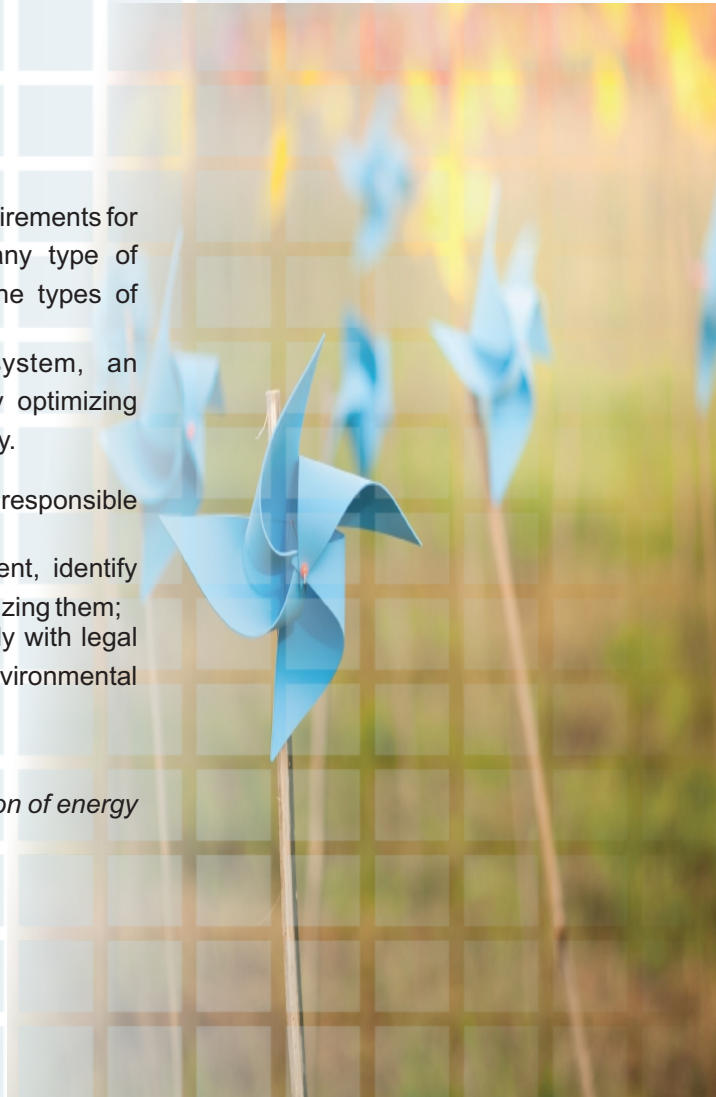
ISO 50001 is an international standard that sets requirements for an energy management system applicable to any type of organization in any industry and regardless of the types of energy used.

By implementing an energy management system, an organization can significantly reduce its costs by optimizing energy consumption and increasing energy efficiency.

Certification according to ISO 50001:

- represents the confirmation of a credible and responsible energy performance level of the organization;
- helps to improve make energy use more efficient, identify variables that affect energy consumption, thus optimizing them;
- confirms the organization's commitment to comply with legal and regulatory requirements and to reduce the environmental impact of energy use;

CERTIND holds RENAR accreditation for certification of energy management systems (Certificate No. SM 041).



OCCUPATIONAL HEALTH & SAFETY

ISO 45001

A safe and healthy job for employees should be the main concern of each organization.

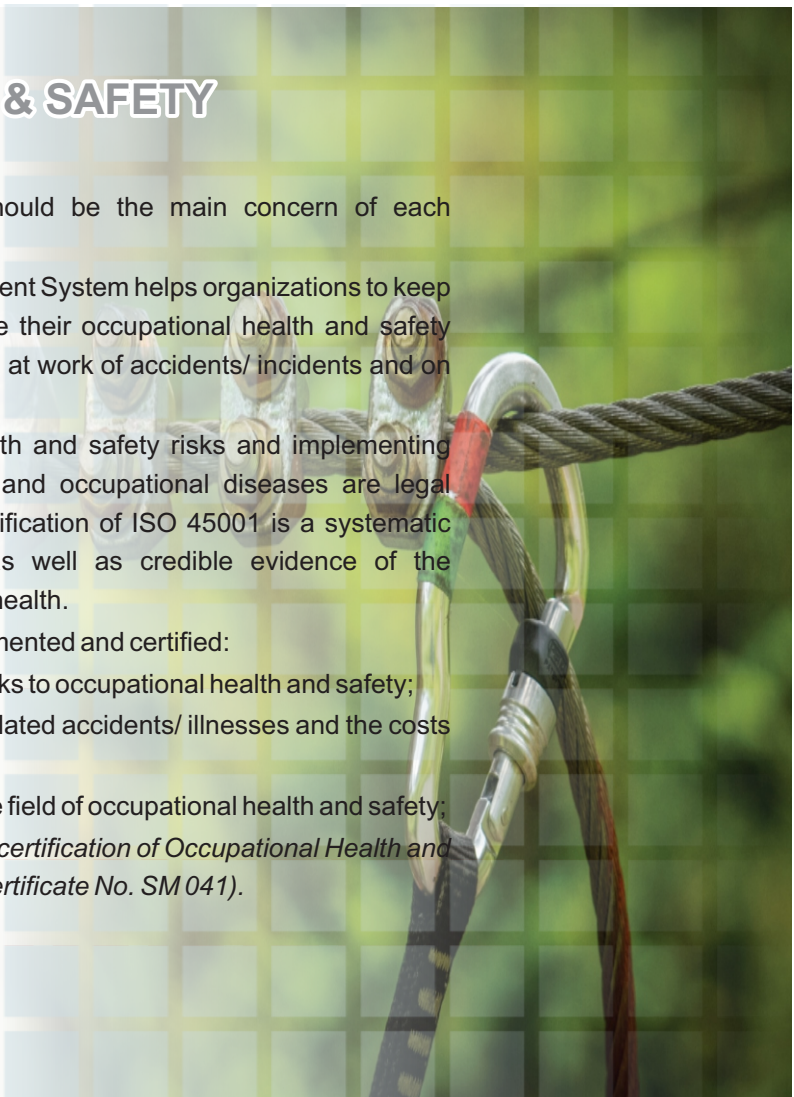
An Occupational Health and Safety Management System helps organizations to keep their own risks under control and to improve their occupational health and safety performance with direct effects on prevention at work of accidents/ incidents and on employee health.

Identifying and assessing occupational health and safety risks and implementing measures to prevent occupational injuries and occupational diseases are legal obligations and the implementation and certification of ISO 45001 is a systematic approach to achieving these objectives as well as credible evidence of the organization's commitment to protect life and health.

An Occupational Health and Safety MS implemented and certified:

- helps identify hazards, assess and control risks to occupational health and safety;
- leads to a reduction in the number of work related accidents/ illnesses and the costs of these events;
- helps to comply with legal requirements in the field of occupational health and safety;

CERTIND holds RENAR accreditation for the certification of Occupational Health and Safety Management Systems - ISO 45001 (Certificate No. SM 041).



BUSINESS CONTINUITY MANAGEMENT

ISO 22301

In the event of any eventual incident, businesses and organizations should have the capability to mitigate damage and continue operating.

The ISO 22301 International Standard is designed to help organizations to protect against, reduce the likelihood of the occurrence of, prepare for, respond to and recover from disruptions when they arise. Some of the benefits that an ISO 22301-Business Continuity Management System certification can bring to your organization:

- a competitive advantage, demonstrating to all stakeholders your capability to remain effective, relevant, consistent and deliver a high level of services and products no matter the circumstances.
- protection and enhancement of your own reputation;
- reduction of loss of products and services;
- reduction of financial loss;
- compliance with laws and regulations;
- achievement of international recognition

CERTIND holds IAS accreditation for certification of business continuity management systems (certificate no. MSCB-320).

ROAD TRAFFIC SAFETY

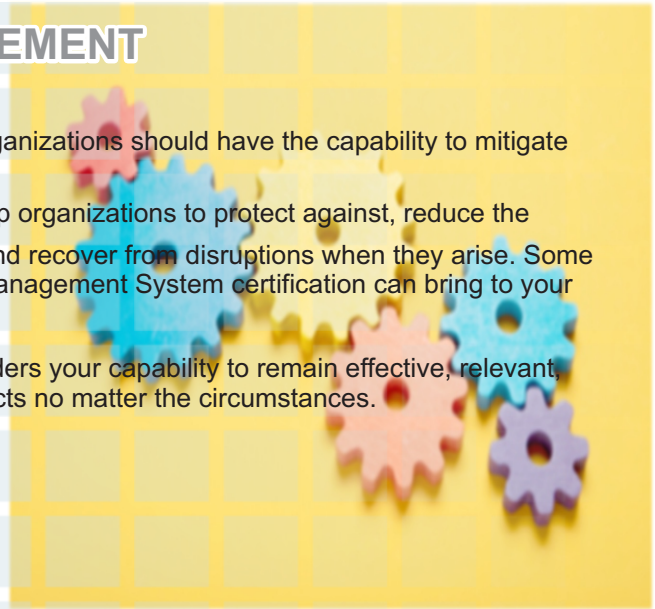
ISO 39001

ISO 39001 is an international standard developed with the aim of making road traffic safer and helping to reduce the number of victims from road accidents:

- provides transport services for goods or people using the road infrastructure
- design, build, maintain or operate roads;
- generates demand for road traffic.

ISO 39001 certification demonstrates the organization's commitment to implementing measures to prevent road accidents.

CERTIND holds IAS accreditation for certification of road traffic safety management systems (certificate no. MSCB-320).



FOOD SAFETY

ISO 22000

ISO 22000 is the international standard that specifies the requirements for organizations involved directly or indirectly in the food chain and that offer food products or related services that can affect food safety or consumers' health. The standard addresses the hazard analysis system and identifies the risks that may affect the safety of food or services.

It is applicable to any organization in the food chain - manufacturers, processors, transporters, food distributors, but also organizations linked to the food chain through the products or services provided (manufacturers of equipment, packaging, cleaning agents or food industry additives).

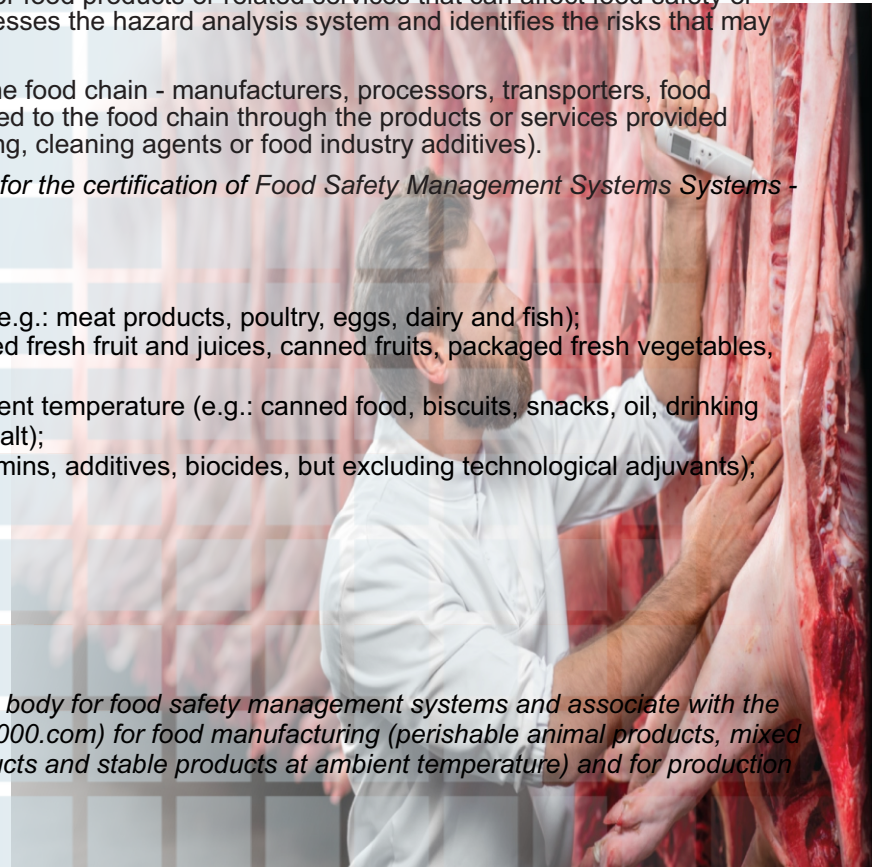
CERTIND holds RENAR accreditation for the certification of Food Safety Management Systems - ISO 22000 (Certificate No. SM 041).

Schema FSSC 22000

FSSC 22000 Scheme is applicable to:

- perishable products of animal origin (e.g.: meat products, poultry, eggs, dairy and fish);
- perishable plant products (e.g.: packed fresh fruit and juices, canned fruits, packaged fresh vegetables, preserved vegetables);
- products with a long shelf life at ambient temperature (e.g.: canned food, biscuits, snacks, oil, drinking water, beverages, pasta, flour, sugar, salt);
- biochemical manufacturing (e.g.: vitamins, additives, biocides, but excluding technological adjuvants);
- packaging for the food industry;
- animal feed;
- livestock;
- transport and storage;
- marketing;
- catering.

CERTIND is an accredited certification body for food safety management systems and associate with the FSSC 22000 Foundation (www.fssc22000.com) for food manufacturing (perishable animal products, mixed perishable animal and vegetable products and stable products at ambient temperature) and for production of packaging for food.



INFORMATION SECURITY

ISO/ IEC 27001

In a world dominated by technology, the protection of personal data, information stored by an organization has become crucial. Organizations are now more vulnerable to security threats due to their dependence on IT. Information is a good that, like any other essential asset of a company, must be properly protected. By identifying and classifying information as well as performing a systematic risk assessment, the organization may select appropriate controls to keep in check these risks.

ISO/ IEC 27001 is an international standard containing the requirements for an information security management system, designed to help organizations assess information security risks and implement control measures to ensure the confidentiality, integrity and availability of information.

CERTIND holds RENAR accreditation for certification of information security management systems (certificate no. SM 041)

IT SERVICE MANAGEMENT

ISO/ IEC 20000-1

IT is an essential part in business today, but there can be concerns about IT services and the way they respond to customer and business requirements.

ISO/IEC 20000-1 helps organizations in their effort to demonstrate to customers and interested parties the use of best practices in IT services. This certification is applicable to any type of organization, no matter the size and number of employees that uses for its own purposes or provides IT services.

SECURITY MANAGEMENT. SUPPLY CHAIN SECURITY

ISO 28000

Complex logistics and partnerships in supply chains may suffer due to security incidents. Companies look to ensure supply chain protection by the identification of potential threats, risk assessment and implementing controls.

ISO 28000 has been developed to serve as a tool for the identification of threats, risk assessment and implementation of control measures. The requirements of ISO 28000 include all critical aspects for supply chain security as information management, packaging, storage or transfer of goods between locations and vehicles.



SOCIAL RESPONSIBILITY

RS-8000

Today's business environment motivates organizations to take into consideration more than ever the social and ethical impact of their activities.

The social problems that the world faces today, like forced labour, child labour or discrimination, ask organizations to take into account not only their direct activity, but also the whole purchasing chain. CERTIND RS-8000 certification scheme is compatible with the international standards ISO 9001, ISO 14001 or ISO 45001 and is based both on international workplace treaties and acts, as well as on elements that demonstrate the involvement of the organization in the community.

ANTI-BRIBERY MANAGEMENT

ISO 37001

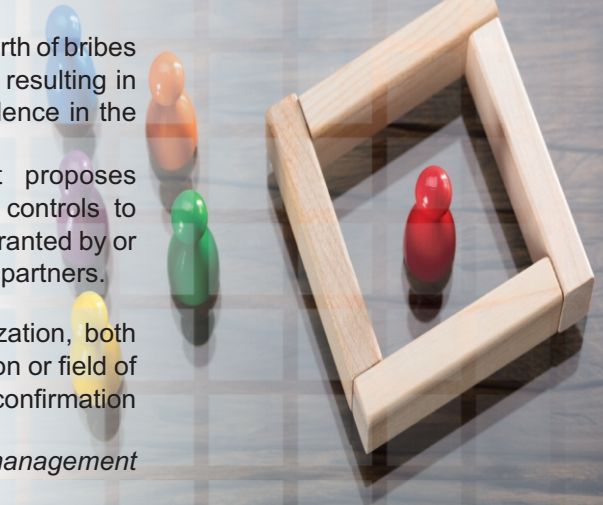
Nowadays, bribery remains one of the major problems both at national and international level.

According to World Bank Group data, about \$ 1.5 trillion worth of bribes are awarded each year by organizations and individuals, resulting in lower quality of life, rising poverty and diminishing confidence in the functioning of both the public and private sectors.

ISO 37001 is the first international standard that proposes organizations to implement anti-bribery measures and controls to prevent, detect and treat bribery, whether such bribery is granted by or on behalf of the organization, its employees, or its business partners.

The ISO 37001 standard applies to any type of organization, both public and private, regardless of the size of the organization or field of activity, and certification according to ISO 37001 is the confirmation that anti-bribery control measures are implemented.

CERTIND holds RENAR accreditation for anti-bribery management system certification (Certificate no. SM 041).



PRODUCT/ PROCESS/ SERVICE CONFORMITY

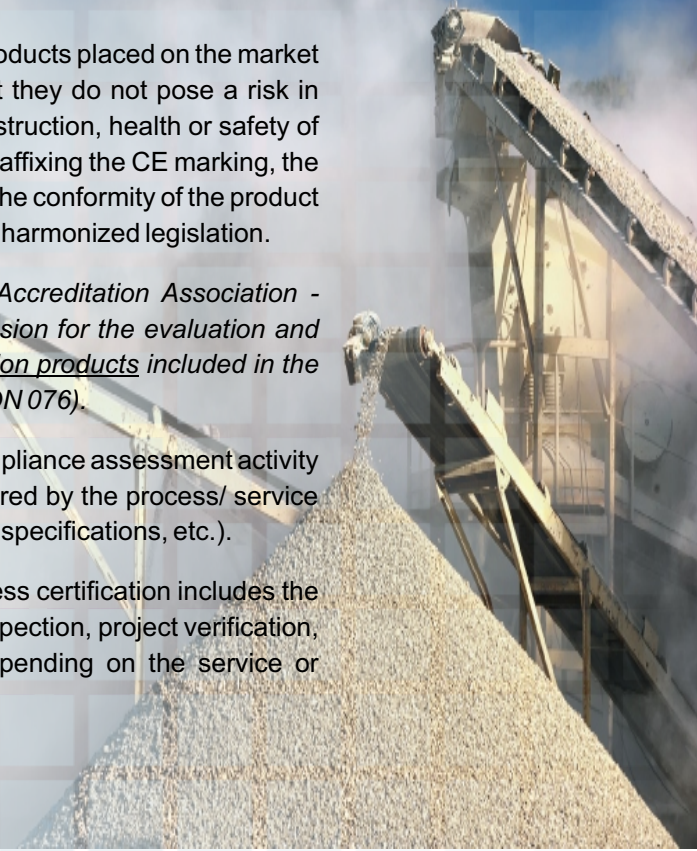
Product certification is based on conformity evaluation according to the references declared by the manufacturer (harmonized standards, normative documents/regulations). CERTIND carries out product conformity assessment activities for both voluntary and mandatory field.

To affix the CE marking is a mandatory condition for products placed on the market subject to the EU Directives, ensuring credibility that they do not pose a risk in meeting the essential requirements applicable to construction, health or safety of persons or other aspects regarding public interest. By affixing the CE marking, the manufacturer declares that he takes responsibility for the conformity of the product with all the applicable requirements provided for by the harmonized legislation.

CERTIND holds accreditation from the Romanian Accreditation Association - RENAR and notification from the European Commission for the evaluation and verification of constancy of performance of construction products included in the Regulation (EU) no. 305/2011 (certificate RENAR nr. ON 076).

Certification of services/ processes is a third-party compliance assessment activity in relation to the requirements of the referential declared by the process/ service providers (standards, normative documents, technical specifications, etc.).

The certification scheme that applies to service/ process certification includes the determination of their characteristics through: test, inspection, project verification, other determinations - for example, verification, depending on the service or



FOOD PRODUCT CERTIFICATION

Protected Designation of Origin (PDO), Protected Geographical Indication (PGI), Traditional Speciality Guaranteed (TSG)

Given the wide diversity of food products and the abundance of available information, consumers want to have a clear and succinct data on the origin of the products, their specific characteristics due to geographical areas, traditional production methods and history, all this enabling them to make informed choices.

Food certification is carried out in accordance with European and national legislation and European standards.

The system of protection of the names of Romanian agricultural products and foodstuffs, similar to that of the EU member states, allows the Romanian producers to apply for the registration and protection of the denomination in the European Union.

PDO – “Protected Designation of Origin” - covers products that are produced, processed and prepared in a specific geographical area, using the recognized know-how of local producers and ingredients from the region concerned.

PGI – “Protected Geographical Indication” - covers products whose quality or reputation is linked to the place or region where it is produced, processed or prepared, although the ingredients used need not necessarily come from that geographical area.

TSG – “Traditional Speciality Guaranteed” – refers to products of a traditional character, either in the composition or means of production, without a specific link to a particular geographical area.

Food certification aims to protect against:

- Any commercial use of a registered denomination which would allow the exploitation of its reputation;
- Misuse, imitation or evocation of origin,
- Any false or misleading indication of the provenance, origin, nature or essential qualities of the product;
- Any other practice liable to mislead the consumer as to the true origin of the product.



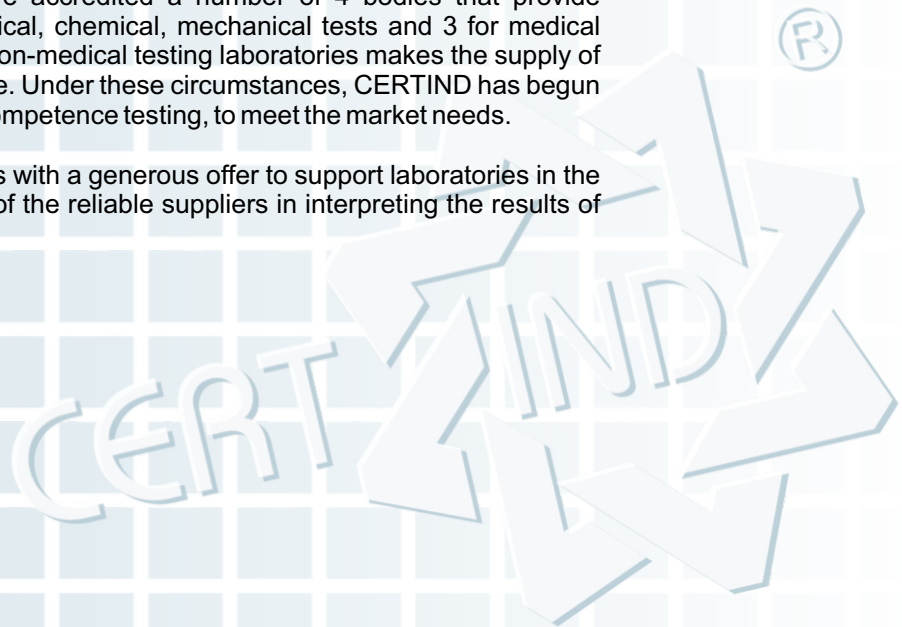
COMPETENCE TESTS

Taking into consideration the requirements of SR EN ISO/CEI 17043: 2010, competence tests are designed to help assess the quality of the test results in collaboration with accredited laboratories.

In accordance with the requirements of the national accreditation body regarding the functioning of accredited testing laboratories, there is a requirement for their regular participation in competence testing schemes, which establishes the degree of confidence in the provided results.

Currently, in Romania, there are accredited a number of 4 bodies that provide competence tests, one for physical, chemical, mechanical tests and 3 for medical analyses. The small number of non-medical testing laboratories makes the supply of skills testing schemes inadequate. Under these circumstances, CERTIND has begun the process of accreditation for competence testing, to meet the market needs.

As a result, CERTIND - IC comes with a generous offer to support laboratories in the country and beyond, being one of the reliable suppliers in interpreting the results of tests performed in laboratories.



TRAINING



Being in continuous contact with the economic environment and business groups, CERTIND has identified the need for continual training of personnel involved in the administration and assessment of management systems in line with the present trend of managing businesses in accordance with international standards.

The mission of CERTIND Training Center is to communicate as quickly and efficiently as possible fundamental and specialized knowledge in the field of management systems.

CERTIND Training Center provides training in various fields: quality management, environmental management, occupational health and safety, food safety, information security management, social responsibility, anti-bribery management, project management, performance management, risk management in public administration, managerial internal control, preventive financial control, general data protection, etc.

CERTIND holds authorizations for training courses from the National Authority for Qualifications.



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Topics of Journal of Management and Quality are: business and economy, management, environment and several interdisciplinary domains.

The articles who are published in the Journal of Management and Quality are addressed to a large number of readers from academic area and other connected researcher fields.

The articles are published online, in three issues per year.

The journal is indexed in the following international databases: CrossRef, Index Copernicus, I2OR, CiteFactor.

CLIENTS THAT HAVE CHOSEN CERT



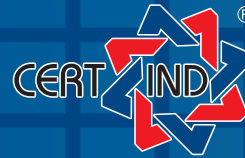
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