



CERTIND, in its activity of certification/ verification-validation carried out, ensures competence, coherence and impartiality, consistently meets the requirements of the reference standards for certification activities (e.g.: ISO/IEC 17021-1, ISO/CEI 17065, ISO/IEC 27006, etc), EA/ IAF Documents, EU applicable regulations and the requirements of the accreditation body.

The purpose of certification activities is to provide confidence to all interested parties that a certification scheme meets the specified requirements.

CERTIND aims to meet the requirements of all interested parties (customers, authorities, non-governmental institutions, industry, community) by using non-discriminatory policies and procedures, without preventing, discouraging or conditioning access to certification/ verification-validation process and without imposing exaggerated requirements of a financial or other nature (size, membership of an association or group, etc.).

To provide confidence in the services it offers, CERTIND uses its policies and procedures that translate the following principles:

- Impartiality;
- Competence;
- Responsibility;
- Openness;
- Confidentiality;
- Capacity to respond to complaints;
- Risk-based approach.

CERTIND's general objectives certification/ verification-validation activities refer to actions and steps to:

- providing trust of all interested parties that a management system/ product/ process/ service meets the specified requirements (regulations, harmonized European standards, requirements of the notifying authority and the accreditation body);
- consolidating and continually developing CERTIND, by adapting its management system to the specified requirements, thus having the capability to implement procedures for assessing product performance/ conformity, management systems certification, verification and validation.
- permanent development and continuous improvement of human resources for the fulfilment of the certification process tasks;
- maintenance of accreditations;
- maintenance of notification from the European Commission for the evaluation and verification of constancy of performance of construction products included in the Regulation (EU) no. 305/2011 – system 2+;
- maintenance of recognition for certification of agricultural products and foodstuffs in accordance with Regulation (EU) No 1151/2012;

In order to achieve these objectives, as the General Manager of CERTIND SA, I undertake to provide the necessary resources for the realization of the policy and the objectives, for the functioning, maintenance and improvement of the effectiveness of the implemented management system.

01.08.2022

General Manager,  
Violeta SERGENTU



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*Certification is the measure to performance.*