

Considering the fact that in the evaluation and certification activities carried out, a certification body has access to client information, it is essential that this information be treated confidentially.

CERTIND does not make public information about its clients. Upon request of a third party, CERTIND will provide the following information regarding a specific certification/ AVCP/ verification-validation/ control:

- status of the certification/ AVCP/verification-validation/control,
- name of the client,
- related normative document for the certification/ AVCP/verification-validation,
- scope of certification/verification-validation/certified product,
- geographical location (city and country).

CERTIND will publish on the IAF platform, in accordance with the IAF mandatory documents and the regulations of the accreditation bodies, the information from the client's management system conformity certificate issued under accreditation according to ISO/IEC 17021-1, including the certification status.

All other specific elements regarding a particular certification/ AVCP/ verification-validation/ control are considered confidential and are not made public without the written consent of the client except when CERTIND is obliged by law or by the contracts held (e.g. for assessment purposes for accreditation). When required by law to provide confidential information, CERTIND will inform the certified client of this aspect (to the extent permitted by law).

Information relating to a specific client from sources other than the client (e.g. complainant, regulators) is considered confidential and treated as such.

CERTIND undertakes to maintain the confidentiality of all information that constitutes the property of the client and is necessary for carrying out appropriate assessments of compliance with the certification/ AVCP/ verification-validation/ control requirements. This commitment also refers to the persons who carry out activities within the certification process on behalf of CERTIND.

April 7th, 2025

General Manager,  
CERTIND S.A.  
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*Certification is the measure to performance.*