



The purpose of certification activities is to provide confidence to all interested parties that a certification scheme meets the specified requirements.

In order to gain and maintain confidence, it is essential that conformity assessment activities be undertaken impartially, that decisions be based on objective evidence gathered during assessments by competent personnel and that they are not influenced in any other way by other interests or third parts.

During certification/ verification-validation activities, CERTIND grants great importance to the impartiality of its assessment processes of management systems / products/ processes/ services, aiming at identifying and treating in advance any conflicts of interest that may occur and committing to ensure full objectivity.

CERTIND constantly identifies and evaluates the potential threats to impartiality that may arise during its activities, establishing and applying measures to eliminate or reduce risks at acceptable levels.

In case of threats to impartiality due to the action of individuals or entities, CERTIND undertakes to act promptly to provide an adequate response.

CERTIND asks all interested parties in the certification process to disclose any known situation that may present a conflict of interest affecting the certification/ validation-validation activities.

CERTIND Management understands that it is important that all personnel involved in certification/ verification-validation/ control activities are aware of the need for impartiality and is conducting continuous awareness activities.

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Certification is the measure to performance.